AmCham EU: UCC IT Implementation



The Customs Union is one of the pillars of the Single Market in the European Union

Vision that leads to the Multi Annual Strategic plan for IT

Union Customs Code: comprehensive framework for customs rules and procedures in the EU customs territory adapted to modern trade realities entered into force on 1 May 2016, but some transitional arrangements still apply. The modernisation of customs processes, based on the development of new Information Technology (IT) systems, is an important element for the functioning of the European Union (EU). Multi-Annual Strategic Plan: Management and planning tool in partnership with the Member States sets down a strategic framework and milestones for managing IT projects coherently and effectively. This modernisation should notably enhance economic activity and growth, and increase the safety and security of the EU citizens. These benefits should provide the necessary incentives for Member States to invest in customs IT systems.

Customs 2020 Programme: MASP required IT systems modernizing the EU are outlined into the EU Work Programme

UCC Work Programme Annual Progress Report

Follow up by Commission

In 2018 EU Commission and trade identified implementation delays, so that key systems were not available at the 2020 deadline set in the UCC.

In 2019 the EU Commission amended art. 278 UCC imposing deployments until 2025.

In 2021 trade again identified Member States having <u>serious</u> issues in keeping the deadlines, for 2022 planned national entry/import systems.

2022 EU Commission has allowed MS to move 2022 implementations to new deployment window ending 31 December 2023.

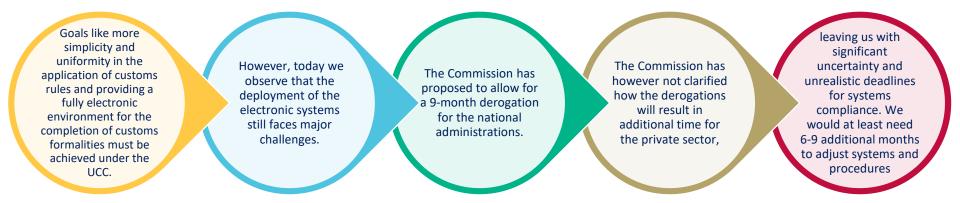
The delays are due to several factors:

changing project scope, insufficient resources allocated by the EU and Member States, and a lengthy decision-making process We also noted that the Commission did not report appropriately on delays.

Traders need an efficient flow of goods into and out of the Customs Union

What are the consequences for trade?

- In 2023 numerous systems (such as ICS2 R2, NCTS P5, AES, upgrade of the national import system [NIS], entry related changes [AN-PN-TS]) will have to be fully implemented for 27 MS
- Several system implementations are currently foreseen for December 2023
- Considering testing, implementation and training, keeping the current legal deadlines would place unacceptable pressure on traders and on customs authorities, even more so if they coincide with peak volumes close to the holidays



We therefore believe that an immediate review of the timelines remains necessary.

Derogation requests by Member States

Understanding this is a draft list as revision/implementing decision still pending

ICS2 Release 2	Arrival Notification	Presentation Notification	Temporary Storage
Austria	Austria	Austria	Austria
Denmark	Belgium	Belgium	Belgium
Estonia	Bulgaria	Bulgaria	Bulgaria
France	Croatia	Croatia	Croatia
Greece	Cyprus	Cyprus	Cyprus
Netherlands	Czechia	Czechia	Czechia
Romania	Denmark	Denmark	Denmark
Belgium	Estonia	Estonia	Estonia
Poland	France	France	France
Sweden	Greece	Greece	Greece
Malta	Hungary	Hungary	Hungary
Luxembourg	Luxembourg	Luxembourg	Lithuania
Croatia	Malta	Malta	Luxembourg
	Netherlands	Netherlands	Malta
	Poland	Poland	Netherlands
	Portugal	Portugal	Poland
	Romania	Romania	Portugal
	Slovakia	Slovakia	Romania
	Slovenia	Slovenia	Slovakia
	Spain	Spain	Slovenia
	Sweden	Sweden	Spain
			Sweden

Economic operators are advised to contact MS of presentation before 01.03.2023 to clarify presentation process as there could be changes in the process compared to ICS2 Release 1 or ICS.

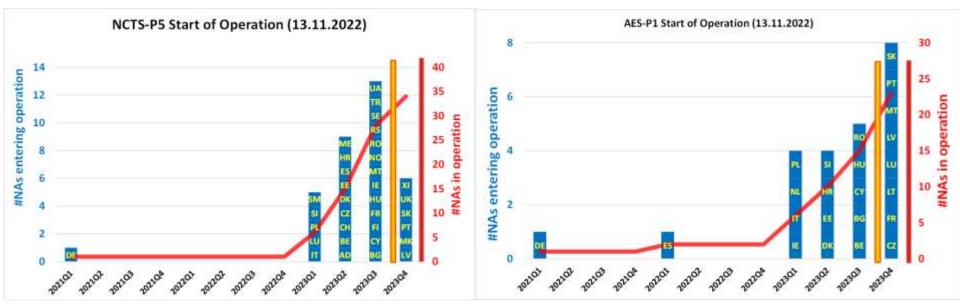
Import systems				
Austria				
Denmark				
Estonia				
France				
Greece				
Netherlands				
Romania				

EU proposed derogation decisions for upgrade of the national import system, entry related changes [AN-PN-TS]and ICS2-R2

UCC Projects/ Systems	Legal deadline	Maximum proposed derogation deadline MS system readiness
Arrival Notification	31/12/2022	31/12/2023 (for air) 1/03/2024(for road–rail- maritime)
Presentation Notification	31/12/2022	31/12/2023 (for air) + condition 1/03/2024 (for road–railmaritime)
Temporary Storage	31/12/2022	31/12/2023
National Import Systems	31/12/2022	31/12/2023
ICS2 Release 2	01/03/2023 -1/10/2023	30/06/2023 (for MS readiness)

Timelines AES-NCTS P5 National implementation plans

Meeting ECCG/TCG: New Picture MS Progress and Plans



62% of 27 National Administrations have published trader specifications

32% National Administrations have trader test environment

15% NAs have their NPP under review 17% NAs are in inception or in procurement

The main problems raised by trade are about process, specifications, timeline (peak 2023), limited benefits of the UCC in the current economic climate, lack of resources.

Express carriers were also informed the European Commission and the Member States, that it is definitely not possible for us to "switch between priorities" and focus from one month to the others from import to export and transit related system implementation.

What will the effects of not having an efficient IT environment in 2023?

Risk of a significant burden on trade

Customer experience

Country and Systems preparedness

multiple deployment windows, differing implementation dates difficult to manage in 27 Member States

Productivity

Manual inefficient workaround, impacting the original objectives of the reform

The HS and EORI requirements add an additional layer of complexity for EO

Areas of impact:

Process improvement
Simplified procedures
Electronic, fast and
reliable environment to
process customs
procedures

Impacts of Customs system changes to an Express Integrator

- What does a large-scale implementation entail?
- Analysis of the scope per country
- Analysis of the common scope (if multiple countries are affected)
- Mapping of the customs and customs system requirements to the business processes
- High level definition of the functional requirements
- Identification of all affected systems and dependencies based on the high-level requirements
- Budgeting and planning of Corporate IT resources
- Budgeting and planning of regional and local IT resources
- Analysis of operational impact and ensuring staffing bandwidth is given
- Work sessions with IT teams to detail requirements, on all levels required (Corporate, regional and local)

- Establishing new operating plans for operational business units
- Definition of the non-functional requirements
- Definition of a Business Continuity Plan
- Alignment with Customs on local and country level to discuss changes and mutually agree on process changes
- Alignment with Marketing for the required communication with customers
- Communication with customers
- Communication with impacted operational business units
- Building and executing project plans with all stakeholders
- Develop solutions (IT) and integration between IT components
- Unit and End-to-End Testing, User Acceptance testing
- User training

Impacts of Customs system changes to an Express Integrator

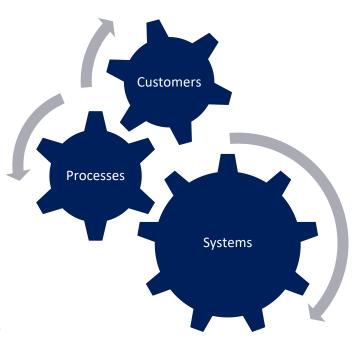
What does a change of plan impact the efforts?

Many moving parts

- Multiple systems are involved and need to readjust and coordinate their approach.
- IT are shared resources. A project timeline or scope change impacts on other projects.
- Operational changes (staffing and staffing plans, processes).
- Customer changes (what data to provide by when, and how).

Customer communication

Projects affecting our customers (data acquisition, example: HS Codes, EORI number) must be clear and reliable.



Our recommendations

AmCham EU recommends DG TAXUD to guarantee:

- Respect of agreed and committed lead times
- Transparency about delays
- Stable finalized requirements timely published
 ! Industry needs 18 months from finalized requirements until deployment
- Working and available test environments
- Guaranteed availability of help desks
- Collaborative agreement on working procedures
- Centralized end to end management
- MOU's reflecting a pragmatic approach to the control and sanctions of new requirements
- Transparent communication adapted to the audience
- Third country campaigns informing stakeholders about the new legislation